

# **BUNN EQUIPMENT**

## **TROUBLESHOOTING AND TRAINING**

### **ALL COFFEE EQUIPMENT**

- 1. IS THE UNIT PLUGGED IN?**
- 2. IS THE WATER TURNED ON (COFFEE BREWERS)?**

### **AIR POT COFFEE BREWER**

#### **1. Coffee Is Too Strong/Weak**

- check temperature (at sprayhead) \*Should be 195-200 degrees
- check if sprayhead is in place
- check right amount of coffee grounds
- water volume properly set
- water amount should be  $\frac{3}{4}$  full
- check for cleanliness

#### **2. No Hot Water**

- heater switch in back of the brewer (some models) in “on” position
- thermostat rotated to fully clockwise (demonstration)

#### **3. Will Not Brew Coffee**

- “on/off” switch in “on” position
- if water is hot, operate as pour-over until service arrives

#### **4. Coffee Level is Not Correct**

- air pot empty before brewing
- reset level from front switches (demonstration)

#### **5. Grounds Over-Flowing the Funnel**

- check amount of coffee being used
- check sprayhead in place
- check for correct paper filter size



## PORTION COFFEE GRINDER

### **1. Grinder Will Not Start**

- check re-set button on right side of the grinder
- double check power source

### **2. Grinds the Wrong Amount of Grounds**

- clean hopper
- slide gates working (demonstration)
- adjust timer (demonstration)

### **3. Spraying Coffee In The Funnel**

- clean de-chaffer springs

### **4. Coffee Is Too Course or Too Fine**

- adjust grind setting (demonstration)
- compare to samples



## DUAL SATELLITE BREWER

### **1. Coffee is Too Strong/Weak**

- batch select in right position
- sprayhead in place
- check for correct amount of coffee grounds
- check water temperature at sprayhead
- check water volume for batch sizes
- water amount should be  $\frac{3}{4}$  full, both sides
- check for server cleanliness

### **2. Brewed Coffee Level is Not Correct**

- sprayhead in place and clean
- re-set timer (demonstration)

### **3. No Hot Water**

- check water temperature at sprayhead
- check ready light in "lighted" position
- check for hot water from faucet
- check thermostat in on position

### **4. Will Not Brew**

- "on/off" switch in "on" position



**FOR BUNN-O-MATIC TECHNICAL SUPPORT, PLEASE CALL 800-286-6070**

**BUNN**